High Commission of India
Singapore

UPDATED FLIGHT INFORMATION - AS ON 10 AUG 20

Ser	Flight Number	Destination	Departure Schedule		Ticketing Closes By	Ticket Costs (SGD)#	
			Date	Time		Business	Economy
1.	AI 347	Chennai	11 Aug 20	2015	CLOSED	900	320
2.	IX 1483	Madurai	11 Aug 20	1705	CLOSED	-	340
		Kochi				-	375
3.	IX 1687	Tiruchirappalli	12 Aug 20	1910	CLOSED	-	320
		Chennai					
4.	IX 1987	Vijayawada	13 Aug 20	1710	**AVAILABLE ONLINE**	-	385
		Hyderabad					
5.	IX 1681	Tiruchirappalli	14 Aug 20	1900	CLOSED	-	320
6.	AI 381	Delhi	16 Aug 20	1015	13 Aug 20*	1045	380
		Lucknow					
		Amritsar					
7.	IX 1681	Tiruchirappalli	16 Aug 20	1825	13 Aug 20*	-	320
8.	IX 1687	Madurai	17 Aug 20	1710	**AVAILABLE ONLINE**	-	340
		Chennai				-	320
9.	IX 1483	Bengaluru	18 Aug 20	1805	**AVAILABLE ONLINE**	-	380
		Kochi				-	375

Ser	Flight Number	Destination	Departure Schedule		Ticketing Closes By	Ticket Costs (SGD)#	
			Date	Time		Business	Economy
10.	IX 1276	Mumbai	18 Aug 20	1905	**AVAILABLE ONLINE**	-	380
11.	**GA 8220** (Chartered by Capajet)	**Delhi**	**19 Aug 20**	**1355**	**17 Aug 20**	**1045**	**380**
12.	IX 1681	Tiruchirappalli	19 Aug 20	2005	17 Aug 20*	-	320
13.	IX 1681	Tiruchirappalli	21 Aug 20	1805	19 Aug 20*	-	320
14.	IX 1681	Tiruchirappalli	23 Aug 20	1825	21 Aug 20*	-	320
15.	AI 343	Mumbai	24 Aug 20	1915	**AVAILABLE ONLINE**	1045	380
16.	**AI 383**	**Delhi**	**24 Aug 20**	**1930**	**21 Aug 20**	**1045**	**380**
17.	IX 1476	Coimbatore	25 Aug 20	1705	**AVAILABLE ONLINE**	-	340
		Kochi				-	375
18.	IX 1687	Chennai	26 Aug 20	2010	**AVAILABLE ONLINE**	-	320
19.	IX 1987	Vijayawada	28 Aug 20	1610	**AVAILABLE ONLINE**	-	380
		Hyderabad					
20.	IX 1681	Tiruchirappalli	28 Aug 20	1805	25 Aug 20*	-	320
21.	IX 1681	Tiruchirappalli	30 Aug 20	1825	27 Aug 20*	-	320

As conveyed by Airlines. Additional Taxes / Service Charges as applicable for AI Flights. Fares for IX Flights inclusive of Service Charges.

* Please see <u>Para 15</u> of Notes below for Flights requiring manual (physical) ticketing at Singapore

Flight schedules remain subject to changes based on capacities / conditions at destination airports, relevant approvals and process followed by airlines.

<u>PLEASE READ ALL RELEVANT AMPLIFYING GUIDELINES IN THE NOTES OVERLEAF</u>

Notes: -

Criteria for Availing Special Repatriation Flights

1.   _Stranded_ **_Indian Nationals_ _at Singapore, desirous of availing special flights to India at own expense and have not yet registered_ _on_ https://www.hcisingapore.gov.in/registrationform _are advised to do so at the earliest._**

2.   **_Foreign Nationals (including OCI Card Holders) at Singapore, desirous of availing special flights to India at own expense and have_ _not yet registered on_ https://www.hcisingapore.gov.in/OCIFRNstrandedreg _are advised to do so at the earliest._**

3.   **_Registration on these links is mandatory for Indian Nationals as well as Foreign Nationals (including OCI Card Holders) at_ _Singapore to be eligible for availing special repatriation flights to India._ _This provides all necessary data to State Governments of destination airports for arrangements on arrival._**

4.   **_Certain flights have been opened for online ticketing._ _Only Indian Nationals residing in Singapore_ _may avail online ticketing option for these flights._ _While availing online ticketing, passengers are advised to choose flights to destinations closest to their end destinations in India to avoid difficulties with regard to quarantine at destination airport and onward travel to end destinations (home stations)._**

5.   **_Passengers availing online ticketing facility are also required to register themselves with HCI, Singapore on the links indicated at_ _Para 1 and 2 above. Passengers not registered with HCI Singapore, will not be permitted to board the flights even with a valid ticket._**

6.   **_Passengers are advised to procure tickets for special flights only after obtaining necessary clearances from their employers and_ _concerned agencies of the Government of Singapore for leaving their residences and exiting Singapore._**

7.   As per guidelines promulgated by the GoI and respective State Governments of destination airports, Indian Nationals having domicile of the respective State or a valid residential address within the respective State would be accorded higher priority on the flights to these destinations.

8.   *For Flight to <u>New Delhi</u>, residents of Delhi NCR (Delhi, Ghaziabad, Faridabad, Gurugram, Noida, Meerut, Bulandshahr, Muzaffarnagar, Karnal, Alwar, Bharatpur, Sonipat and Panipat) and the State of <u>Haryana</u> would be permitted.*

9.   *Stranded Indian Nationals belonging to the States of <u>Uttarakhand, Madhya Pradesh, Rajasthan, and Chhattisgarh</u> will be additionally considered for <u>Delhi</u> bound flight, on case to case basis, subject to concurrence by respective State Governments and GoI.*

10.   *Stranded Indian Nationals belonging to the States of <u>Gujarat and Goa</u> will be additionally considered for <u>Mumbai</u> bound flights, on case to case basis, subject to concurrence by respective State Governments and GoI.*

11.   *Stranded Indian Nationals belonging to the State of <u>Himachal Pradesh</u> and Union Territories of <u>Jammu and Kashmir</u> and <u>Ladakh</u> will be additionally considered for <u>Amritsar</u> bound flight on case to case basis, subject to concurrence by respective State Governments and GoI.*

12.   *Stranded Indian Nationals belonging to the States of <u>West Bengal, Bihar, Jharkhand, Assam, Arunachal Pradesh, Meghalaya, Manipur, Mizoram, Nagaland, Sikkim and Tripura</u> will be additionally considered for <u>Bhubaneshwar</u> bound flight on case to case basis, subject to concurrence by respective State Government and GoI.*

13.   In exceptional circumstances, accommodation of passengers not belonging to State of Destination Airport may be considered on case to basis prior approval of the GoI and respective State Governments.

14.   Accommodation of OCI Card holders and Foreign Nationals on special flights to India is being considered separately on case to case basis as per guidelines promulgated by the Govt of India.

For Air India / Air India Express (AI / IX) Flights

15.   Passengers eligible for a particular special flight, as per criteria established by the GoI / State Governments and are required to obtain ticket manually (*ie for <u>flights against which online ticketing has not been indicated in the table at Page 1 and 2</u>*) will be notified by the High Commission of India through email *<u>along with time slot</u> for visiting Air India Ticketing Office*.

16.   Notified passengers will be required to purchase tickets for indicated flight manually from Air India at 3 Coleman Street, #03-07/08 Peninsula Shopping Centre, Singapore 179804 *<u>only as per allocated time slots</u>, as indicated in the intimation email from High Commission.*

17.   *Visiting Air India office <u>without specific appointment from Air India / beyond the time slot indicated in intimation email</u> may result in violation of safe distancing norms promulgated by the Government of Singapore and may attract action by law enforcement agencies of the Government of Singapore.*

18.   *<u>Passengers notified for a particular AI / IX flight are advised to accept the flight / destination offered. Request for change of flight / destination is not likely to be accepted. Further, in not accepting the offer for aforementioned flight, passenger may be indicating a lack of urgency to travel to India.</u>*

19.   *Pregnant passengers between 32 and 35 weeks of pregnancy period are required to be in possession of 'Fit to Fly Certificate' from a competent medical professional. Airline policy does not permit passengers of pregnancy period of 36 weeks and above to fly with Air India.*

For Chartered Flights

20.   Accommodation of passengers on chartered flights remains at the discretion of Charterer and Flight Operator.

21.   For a specific number of seats offered by the Charterer to the High Commission, the High Commission would reach out to limited number of passengers from among those registered and prioritised as per criteria promulgated by the Govt of India.

22.   Terms and Conditions for operating charter flights are governed by the guidance of State Govt at destination airports and may vary from those applicable to flights under Vande Bharat Mission. (Eg. Undergoing COVID-19 test before boarding, paid institutional quarantine in a specified hotel, etc).

23.   For passengers drawn from those registered with High Commission of India, ticketing information for chartered flights and special terms and conditions for availing these flights would be intimated to shortlisted passengers via email from High Commission.

24.   Passengers receiving email intimation from High Commission would be required to seek further ticketing assistance and clarifications on specific terms and conditions directly from Charterer / Airline. *Only passengers willing to accept special terms and conditions for chartered flights are advised to proceed with ticketing for chartered flights.*

Common Instructions for all Special Flights

25.   Passengers may also note the following advise provided by the Ministry of Health and Family Welfare, Govt of India, regarding pre-boarding SOP and application / exemption of paid institutional quarantine : -

(a)   All passengers are required to submit self-declaration form on the online portal *https://www.newdelhiairport.in/airsuvidha/apho-registration* at least 72 hours before the scheduled travel. This is required to be done after ticketing is complete, since the portal requires PNR number of the individual passenger as a mandatory entry field.

(b) Passengers are also required to give an undertaking on the portal that they would undergo mandatory quarantine for 14 days i.e. 7 days paid institutional quarantine at their own cost, followed by 7 days isolation at home with self-monitoring of health. (This purpose is also being served through collection of 'Undertaking-cum- Indemnity Form' by Officials of HCI, Singapore at Airport prior boarding, as followed hitherto and would continue to be implemented)

(c) Authorities at destination airports may permit home quarantine for 14 days only for compelling reasons/ cases of human distress such as pregnancy, death in family, serious illness and parent(s) with children of the age of 10 years or below.

(d) Passengers desirous of seeking such exemption under Para (c) above, are required to apply using online portal (www.newdelhiairport.in) at least 72 hours before boarding. The decision taken by the Government as communicated on the online portal will be final.

(e) Passengers may also seek exemption from institutional quarantine by **_submitting a negative COVID-19 RT-PCR test report on arrival_**. This test should have been conducted within 96 hrs prior to undertaking the journey. The test report should be uploaded on the portal for consideration. Each passenger shall also submit a declaration with respect to authenticity of the report and will be liable for criminal prosecution, if found otherwise. The test report could also be produced upon arrival at the point of entry at destination airport in India.

26. Passengers desirous of availing exemption of paid institutional quarantine against provisions at Para 23 above, are **_expected to arrange COVID-19 RT-PCR testing independently in their individual capacity_** and the same is **_not being arranged through Air India / Charterer (in case of chartered flights) or the High Commission of India, Singapore_**.

27.   All passengers availing special flights will have to adhere to pandemic mitigation regulations and guidelines of the Government of Singapore prior to boarding, regulations of the airline during the flight and those of respective State Governments at destination airports. Passengers are required to sign an *'Undertaking-cum-Indemnity Form' and 'Embarkation Form' sent along with email intimation from High Commission and deposit the duly filled and signed forms with the HCI Officials at Airport before boarding the flight.*

28.   Passengers will be required to report at indicated terminal of Changi International Airport minimum **FOUR hours** before scheduled departure time.

29.   Passengers are requested to use private vehicle / taxi service for reaching Changi Airport (not to use MRT / Bus)

30.   Only bonafide passengers holding valid ticket (*no accompanying individuals*) will be permitted within Airport premises. Passengers requiring escort at Airport, owing to age, medical condition, etc may be permitted to be accompanied by one adult family member at the discretion of Changi Airport Management.

31.   Passengers are required to adhere to safe distancing measures and all other applicable pandemic related health protocols promulgated by the Government of Singapore within the premises of Changi International Airport and those promulgated by the Airline after boarding the aircraft.

32.   *For further enquiries / clarifications, if any, please write to* inf.singapore@mea.gov.in *with reference of Name, Passport Number, Registration Number and Destination in India.*

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High Commission of India
Singapore
10 Aug 2020